

**November, 2016**

## **Thanksgiving Holiday Hours**

All patient service centers will be **CLOSED** with STAT service available on Thursday November 24<sup>th</sup> in observance of the Thanksgiving Holiday. We will provide **STAT on-call** phlebotomy service 7:30am-3:30pm. These services are for EMERGENT use only. Ordering physicians need to call UR Medicine Labs Client Services: 585-758-0510, option 3 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Ste 140.

On Friday November 25<sup>th</sup>, UR Medicine Labs Patient Service Centers will have limited hours. The schedule may be viewed at [urmedicinelabs.org](http://urmedicinelabs.org)

**Courier pickups will be on a will-call basis only for Thursday, November 24<sup>th</sup> and Friday, November 25<sup>th</sup>. For a courier pick-up, please call 585-758-0510, option 3.**

## **UR Medicine Labs Client Survey Winners**

We would like to thank everyone who participated in the UR Medicine Labs Client Survey. We value your feedback as we continuously evaluate the services we provide.

Congratulations to our prize winners!

St. James Mercy Hospital  
Strong West Cardiology  
Jordan Health at Community Place  
Bassett Medical Center  
Helendale Dermatology and Medical Spa  
LeRoy Medical Associates  
Primary Care/Panorama  
REACH Program/Bivona Child Advocacy Ctr

Red Creek Urogynecology  
Brighton Medical Office, PLLC  
Aaron Manor Nursing Home  
Universal Dermatology  
Fairport Pediatrics  
Madonna Ob-Gyn  
Department of Medicine, Nephrology

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Test Menu: [www.testmenu.com/rochester](http://www.testmenu.com/rochester)

Please distribute as needed.