

December, 2016

Holiday Hours

- Saturday 12/24/16: The patient service center at 1815 S. Clinton will be open from 7:30am-11:30am. All other patient service centers will be **CLOSED**.
- Sunday 12/25/16: All patient service centers will be **CLOSED** with STAT service available 7:30am-3:30pm. **Courier pickups will be on a will-call basis only.**
- Monday 12/26/16: All patient service centers will be **CLOSED** with STAT service available 7:30am-3:30pm. **Courier pickups will be on a will-call basis only.**
- Saturday 12/31/16: All patient service centers will be OPEN normal Saturday hours.
- Sunday 1/1/17: All patient service centers will be **CLOSED** with STAT service available 7:30am-3:30pm. **Courier pickups will be on a will-call basis only.**
- Monday 1/2/17: All patient service centers will be **CLOSED** with STAT service available 7:30am-3:30pm. **Courier pickups will be on a will-call basis only.**
- On the dates that our patient service centers are closed, we will provide **STAT on-call** phlebotomy service 7:30am-3:30pm. These services are for EMERGENT use only. Ordering physicians need to call UR Medicine Labs Client Services: 585-758-0510, option 3 to arrange STAT services. Patients will be scheduled for appointments within 1 hour of calls, services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Ste 140.

For a courier pick-up, please call 585-758-0510, option 3.

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester

Please distribute as needed.