

News You Can Use

May, 2023

UR Medicine Labs Patient Service Center Memorial Holiday Hours:

Monday May 29th: All patient service centers will be CLOSED with STAT services available in observance of the Memorial Day Holiday.

We will provide STAT On-Call phlebotomy services 7:30am-3:30pm. These services are for EMERGENT use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at
2400 S. Clinton Ave, Bldg. H, Suite 140.

Update to RBC Folate Memo: Discontinued Test Code should be **RBCFP** not RBCF

Test	Test Code
RBC Folate - Discontinued	RBCFP
Serum Folate - Alternative	FOL

What to Expect at Your Next Lab Draw: New flyer to help patients navigate getting labs drawn can be accessed using this link: [Your Lab Draw, What to Expect](#)

Patient Service Centers Now Open: Many of our Patient Service Centers have re-opened. Please remind patients to plan ahead and check [our website](#) in advance for the most updated information on locations and hours.

Technical Bulletins March- April:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Change in Folate Testing Lab](#)
- [Alcohol Panel Update](#)
- [Buprenorphine Change in Testing Lab](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester