



News You Can Use May, 2022

UR Medicine Labs Patient Service Center Memorial Holiday Hours:

Monday May 30th: All patient service centers will be CLOSED with STAT services available in observance of the Memorial Day Holiday.

We will provide STAT On-Call phlebotomy services 7:30am-3:30pm. These services are for EMERGENT use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

When ordering Urine Analysis(UAR) and Urine Cultures(AER): If you would like a Urine Culture regardless of the Urine Analysis result please order both UAR and AER.

Update on Patient Service Centers Re-Opening: Please check the [Lab Locations website](#) for the most up-to-date hours by location.

Continued Shortage of Critical Health Care Supplies:

UR Medicine Labs continues to experience supply chain issues. Supplies may look different or be substituted by an alternatively acceptable product. Please contact your account manager if you have questions. labservicesoutreach@urmc.rochester.edu

Technical Bulletins 2022:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Anti-HBcIgM Memo](#)
- [ImmunoCAP Interpretation Memo](#)
- [eGFR Updated Calculation Memo](#)
- [hsTnT Memo](#)
- [HPV Memo](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

Test Menu: www.testmenu.com/rochester