



## News You Can Use January, 2022

### **UR Medicine Labs Patient Service Center Holiday Hours**

Monday January 17th: All patient service centers will be CLOSED with STAT services available in observance of the Martin Luther King Jr. Holiday. We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only.

Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

### **Courier Pickup for Martin Luther King Jr. Holiday**

Courier services will be will-call only for pick-ups, unless you have made arrangements with your account manager.

If you require routine scheduled pick-ups, please contact your account manager directly or notify the Outreach Team via email at: [LabServicesOutreach@urmc.rochester.edu](mailto:LabServicesOutreach@urmc.rochester.edu)

### **Patient Service Center Temporary Closures:**

Due to ongoing staffing issues as a result of the Pandemic the following Patient Service Centers will be temporarily closed as of 01/13/2022:

**125 Lattimore Rd. Suite 230 Rochester, NY 14620**  
**999 East Ridge Rd. Irondequoit, NY 14621**  
**6532 Anthony Dr. Suite B Victor, NY 14564**

### **Technical Bulletins January 2022:**

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Change to C. difficile Testing Algorithm](#)
- [Maternal Screen Testing: Change in Testing Laboratory](#)

How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

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