



News You Can Use February, 2022

COVID-19 Positive Results Calls:

We will no longer be calling positive COVID 19 results. This has been an additional step we have been taking outside of normal reporting. If you wish to receive an additional daily COVID 19 report please contact your Lab Services Account Manager directly or email Labservicesoutreach@urmc.rochester.edu

Patient Service Center Temporary Closures:

Due to ongoing staffing issues as a result of the Pandemic the following Patient Service Centers will be temporarily closed as of 01/13/2022:

125 Lattimore Rd. Suite 230 Rochester, NY 14620

999 East Ridge Rd. Irondequoit, NY 14621

6532 Anthony Dr. Suite B Victor, NY 14564

Patient Service Center Update: Some patient service centers hours of operation have changed and some have temporarily closed. Please remind patients to plan ahead and check [our website](#) in advance for the most updated location information.

Technical Bulletins January 2022:

For all Technical Bulletins visit: <https://www.urmc.rochester.edu/pathology-labs/news/technical-bulletins.aspx>

- [Change to C. difficile Testing Algorithm](#)
- [Maternal Screen Testing: Change in Testing Laboratory](#)
- [hsTnT Memo](#)
- [HPV Memo](#)

How to contact us: email: labservicesoutreach@urmc.rochester.edu

Client Services Call Center: (585) 758-0510, option 3

Go to: www.urmedicinelabs.org

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