

# News You Can Use

December, 2018

## UR Medicine Labs Holiday Hours

On **Monday December 24<sup>th</sup>**, UR Medicine Labs Patient Service Centers will close early. The schedule may be viewed at <http://www.urmc.rochester.edu/urm-labs/service-centers.aspx>

**Tuesday December 25<sup>th</sup> and January 1<sup>st</sup>**: All patient service centers will be **CLOSED** with STAT services available in observance of the Christmas and New Years Holidays.

We will provide **STAT On-Call** phlebotomy services 7:30am-3:30pm. These services are for **EMERGENT** use only. Ordering physicians need to call UR Medicine Labs Client Services: (585) 758-0510 option 3 to arrange STAT services.

Patients will be scheduled for appointments within 1 hour of calls, and services will be provided at the patient service center at 2400 S. Clinton Ave, Bldg. H, Suite 140.

## UR Medicine Labs Centralized Fax – New Number is Live!

We have recently upgraded our centralized fax to be integrated with our electronic system.

- The new centralized fax number is **585-784-7905** and is active
- The old centralized fax number has been disconnected

**\*\* Any faxes sent to the old number will NOT be processed \*\***

## Urine Specimen Transport

Urine specimens collected in the **blue top needle collection containers** must be aliquoted to the correct tube type prior to transport to the laboratory. **Any urine specimen received in a blue top needle collection container will not be accepted for processing.** Using the correct order of draw (clear, gray then marble) transfer to the appropriate vacutainer prior to sending to the lab and discard the needle cup in a sharps container.



How to contact us: email: [labservicesoutreach@urmc.rochester.edu](mailto:labservicesoutreach@urmc.rochester.edu)

Client Services Call Center: (585) 758-0510, option 3

Go to: [www.urmedicinelabs.org](http://www.urmedicinelabs.org)

Test Menu: [www.testmenu.com/rochester](http://www.testmenu.com/rochester)

Please distribute as needed.